

frequently asked questions



DOES THE BEACH HOUSE (BH) OFFER EVENT COORDINATION?

Yes! BH coordination is included in all ceremony packages and is required on all wedding events. Our in-house wedding coordinators will contract & coordinate all vendors and outside services. An on-site event coordinator will execute the day of event coordination.

AM I ALLOWED TO ARRANGE MY OWN SERVICES?

No, all services and amenities are required to be coordinated & contracted through the BH. We have spent years with our team; they are reliable, professional & the best at what they do. DIY décor is not permitted.

DOES THE BH HAVE A BRIDAL ROOM OR CHANGING AREA?

No, the BH does not have a separate bridal suite. The restaurant lobby and guest restrooms are available for last minute touch-ups and any final staging before the ceremony. The bride will be hidden in our manager's office until the ceremony begins.

WHAT DOES A NON-EXCLUSIVE EVENT MEAN?

If budget is a concern – you can opt to be seated with other restaurant guests in the main dining room.

WHAT DOES A TABLE WITH NO ADDED DECOR LOOK LIKE?

Each event space is set differently. Interior rooms use wooden tables & white linen napkins. Lawn events & your tent fee include banquet tables (round or rectangular) & white linens. Upgrades are available. All tables (inside and outside) are set with white china, stemware & silver flatware.

I'D LIKE TO START WORKING ON DECOR - WHERE DO I BEGIN?

Once contracted we will send you a questionnaire which we use to create a style guide. This questionnaire will help us get to know you and will allow us to personalize your wedding even more. You will receive a floral & decor reference sheet within your wedding kit. If you already have a vision in mind – please send us images either within your questionnaire or via email. We recommend starting on your event design 3-6 months from your wedding date. If we start any earlier we often reinvent the wheel. All décor must be final one month out.

HOW WILL THE TABLES BE SET & HOW MANY GUESTS WILL BE AT EACH TABLE?

A suggested floor plan will be generated based on your reception location & estimated guest count. Please discuss preferences & seating arrangements with your coordinator. Floor plans will be finalized one month out with your guaranteed guest count. Most tables can seat up to 10 guests maximum.

WHAT TYPE OF PAYMENT DOES THE BH ACCEPT?

Deposits can be paid with any major credit card. Final payments, on the night of, can be paid in cash, with your credit card on file or with a new credit card.

WHAT APPLIES TO THE FOOD AND BEVERAGE (F&B) MINIMUM?

All food, including tray passed appetizers, dessert and all beverages will apply to the food and beverage minimum. Tax, gratuity & outside services do not apply to the F&B minimum.

CAN WE EXTEND OUR EVENT?

BH weddings are 5-hours unless otherwise specified. The state of Hawaii has a mandated noise ordinance of 10 pm. Music must end promptly at 9:45 pm. All guests must be off the oceanfront lawn by 10 pm. Music volume is managed by the BH. Event start times are strategically centered around the time of sunset to allow for low lighting for your photography and for the comfort of your guests.

CAN I HAVE MUSIC & A DANCE FLOOR?

Yes, music & dancing is available on lawn events & full venue buyouts. Music options consist of a PA & iPod hook up, a DJ &/or live musicians. As with all outside services, music must be coordinated & contracted by the BH. If you'd like to have a first dance prior to moving inside the restaurant – not a problem. Please discuss music options with your event coordinator.

DO I HAVE TO SELECT A PRE-SET MENU?

Groups of 14 or more are required to utilize a set menu. Please note, we will always accommodate guests with dietary restrictions. Menu selections are due one month prior to the event.

DO KIDS NEED TO EAT THE SAME MENU AS THE ADULTS?

Children's menus are available for all kiddos.

CAN WE BRING IN AN OUTSIDE CAKE?

No. If you do not want a wedding cake, other options are available. Please discuss with your event coordinator.

IS THERE ANYTHING WE NEED TO BRING? FAVORS? PLACE CARDS? A GUEST BOOKS?

Sure. Lets discuss. We always recommend you travel light & just come ready to have a magical night.

DO YOU HAVE ANY RECOMMENDATIONS FOR LODGING?

There are tons of VRBO's around the area. We recommend staying in Poipu to keep driving to a minimum. The Grand Hyatt, Sheraton, and Koloa Landing are very close and have wonderful accommodations.

DO YOU HAVE ANY HAIR & MAKE UP RECOMMENDATIONS?

Absolutely! Here are our favorite wizards –
Mia Moriguchi- miamoriguchi@gmail.com
Meghan Daul - kauaiweddinghair@gmail.com
Alana Agustin- alana.agustin@gmail.com
Lulu Lush- luluclaires@gmail.com

CAN I SCHEDULE A MENU/CAKE TASTING?

Tastings for destination weddings are uncommon as not many couples are able to make multiple trips to the island. However, if you are able to, sure! We would be happy to make a dinner reservation for you. Cake tastings are not available. Reminder, your menu selections are due no later than 1-month prior to your wedding.

CAN CEREMONY PACKAGES BE "CUSTOMIZED" OR "MODIFIED?"

Absolutely! Just keep in mind our packages are highly discounted.

HOW LONG WILL IT TAKE TO RECEIVE PHOTOS & VIDEO?

Photo galleries typically take 4 weeks. Videos take 8 weeks.

HOW DO I RECEIVE MY PHOTOS & VIDEO?

An online photo gallery and video link will be emailed; in which you can download, share & print as you wish.

CAN I BRING IN MY OWN ALCOHOL?

Outside alcohol is not permitted.

WHAT IS REQUIRED TO MOVE FORWARD?

A deposit is required to hold your event date. At that time, your date is removed from our availability & vendors are immediately secured. Deposits are non-refundable. Please see your event URL for your deposit amount.

WHEN IS THE NEXT PAYMENT DUE?

The next payment is due 30-days prior to your wedding date. If you'd like to make additional payments prior to, no problem.

CAN I CHANGE MY RECEPTION LOCATION IF MY GUEST COUNT CHANGES?

The BH requires that you commit to a particular reception location when a deposit is made. However, if alternate space is available a change is permitted.

WHAT HAPPENS IF IT RAINS?

Passing showers are very common in Kauai, which is why we require tents on all lawn events. Not to worry, we typically are able to wait out the rain in order to proceed with the ceremony as planned. Due to our location on the South Shore of Kauai – we are very lucky with weather. In the rare event of inclement weather, we can move the ceremony under your reception tent or to your reception location.

IS THERE PARKING ONSITE?

There is limited self-parking available. However, we do offer valet and transportation coordination.

IS THE BH ADA ACCESSIBLE?

Yes!